



Financial Assistance Program Summary

University Medical Center, Inc. dba University of Louisville Hospital (ULH) or James Graham Brown Cancer Center (JGBCC) recognizes that many persons in our community require medically necessary health care services, but are uninsured, underinsured, ineligible for government health programs or otherwise without adequate financial resources to pay for health care services. ULH and JGBCC are committed, to the extent of its financial ability, to make medically necessary services available for those not able to pay.

How we can help

Emergency or other medically necessary care provided by ULH or JGBCC may be free for our patients who meet the criteria outlined in our [Financial Assistance Policy](#).

How Do I Qualify for Financial Assistance?

You can ask for help with your bill at any time during your visit or during the billing process. Once you submit a complete financial assistance application, with supporting documents to verify your income, we will review your family income, or other resources. If your yearly family income is less than or equal to 300% of the current Federal Poverty Guidelines, you may not have to pay your bill. Federal Poverty Guidelines can be found at: <https://aspe.hhs.gov/poverty-guidelines>

Fees charged to patients eligible for financial assistance

Patients eligible for financial assistance will not be expected to pay more for emergency or other medically necessary care than the amounts generally billed to individuals who have insurance covering such care.

Next Steps

To receive a free copy of our financial assistance policy and application form by mail, please contact:

University Medical Center/James Graham Brown Cancer Center

PO Box 2587

Louisville, KY 40202

Phone (502) 587-4540

Our financial assistance policy and application form are also available at ULHospital.com/financial-assistance. You may request information or assistance in person in the Emergency Room and admissions areas of the hospital, where these documents are also available, or by calling (502) 587-4540. Translations of the financial assistance policy, application form and this summary are also available in Spanish and other languages upon request.